

Shubham Khatkar

A humanist. A designer.

About

I am a UX designer with over eight years of experience crafting intuitive and user-centric enterprise products and platforms. With a strong foundation in qualitative research, user experience, and interface design, I solve complex problems.

Throughout my career, I have worked in cross-functional teams leading designs for digital products. My expertise lies in translating intricate business requirements into elegant, scalable solutions, ensuring that user needs are at the forefront of every design decision.

Work

www.shubhamkhatkar.com
<https://medium.com/@design.shubham>

Education

University of Derby

Postgraduate diploma, Strategic management

MAEER'S MIT Institute of Design, India

Bachelor's, Graphic Design

University for the Creative Arts, UK

B.A. Program (Exchange) in Graphic Design

Contact

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Experience

Feb 2025 - Present

JP Morgan & Chase / VP, UX Design

- Qualitative and quantitative research
- Lead UX and UI for CRM platform
- Help product owners to visualise future of products
- Scale platform across teams within AWM business

Mar 2022 - Jan 2025

JP Morgan & Chase / Senior UX Designer

- Qualitative and quantitative research
- Define user experiences for core advisor products
- Design and prototype user interfaces
- Usability testing

Aug 2021 - Feb 2022

Labstep / UX Designer

- Lead design and research for the product
- Strategise design pipeline with product owner
- Build & grow design system
- Work with product owner and developers to deliver UX & UI for Labstep product

Oct 2020 - July 2021

Walmart / Product Designer

- Work on products from research to design delivery
- Plan and conduct primary and secondary research
- Design UI/UX for digital products
- Help team to shape design process
- Work with product owners and developers to design and deliver product design
- Help team to hire design talent

Dec 2017 - Oct 2020

Designit / Senior UX Designer

- Plan and conduct primary and secondary research
- Strategise and deliver design led projects
- Conduct workshops with users and clients
- Help team to hire design talent
- Help team to create pitches for new opportunities
- Mentor junior designers and interns

Sep 2016 - Dec 2017

Designit / UX Designer

- Help researchers to map user-journeys
- Assist team in implementing UX design
- Build visual language for digital interfaces
- Help team members to conduct user-testing